



IMPLEMENT SAP IDM WITH
NO RISK AND GREAT VALUE

EXECUTIVE SUMMARY

SAP Identity Management is a **strategic** central solution for each organization aiming to streamline employees' **lifecycle**, thus significantly reducing the **risks** related to user **access** and delivering a **360** degree view on every access across the whole IT landscape



HOLISTIC APPROACH

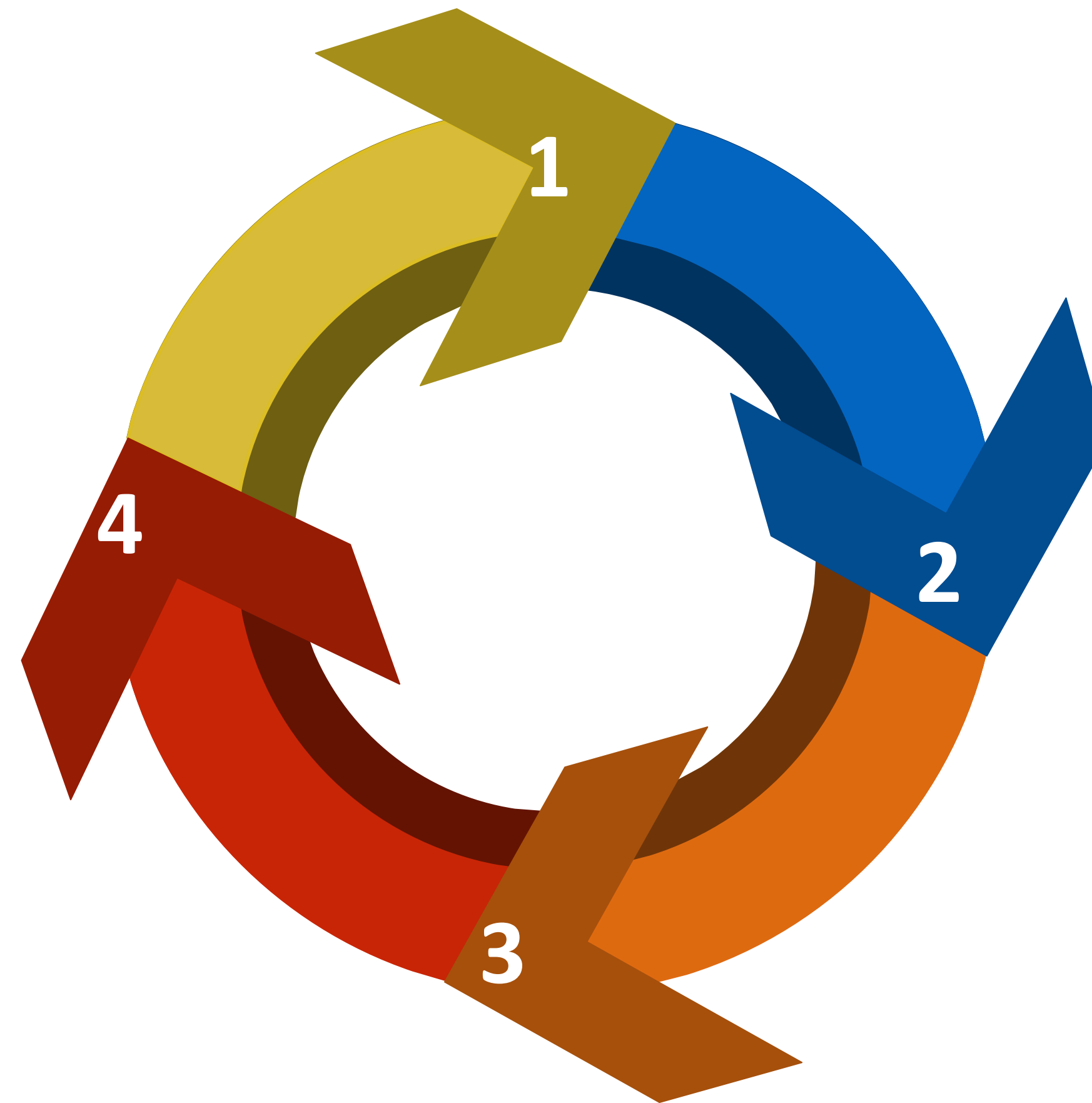
THE TYPICAL IDENTITY LIFECYCLE

HIRE

New users get access to all necessary systems from day one

TERMINATION

The most critical operation with relation to removing access from all systems to avoid information leaks



CHANGE POSITION

Different positions require different access. Change should happen on time, without disruptions and notifying the new and the old manager of the employee

LONG-TERM ABSENCE

Temporary lock users in systems to avoid unnecessary access

MAIN DRIVERS

WHY IMPLEMENT SAP IDENTITY MANAGEMENT?

ENSURE FLEXIBILITY

- Run rule-driven workflow with capabilities to meet even the most complex scenario

INCREASE REVENUE

- Make sure no payroll time is lost due to lack of the right access
- Integrate new acquisitions and bring additional revenue faster

DECREASE COST

- Lower the IT cost via automation of labor-intensive processes
- Reduce the license cost for the connected IT systems

IMPROVE SERVICE

- Boost productivity with self-services for the end users
- Empower the top management with better insights about critical processes

BECOME COMPLIANT

- Assure GDPR compliance for employee data
- Get full audit trail

MINIMIZE RISK

- Prevent unauthorized access and keep organization's data confidential

MAIN BENEFITS

WHY SELECT OUR PACKAGES?

- Have a predictable timeframe for the implementation
- Optimize cost and risk via fixed price
- Tackle even the most complex scenarios with quick incremental wins
- Get more done in less time with our top experts
- Access additional innovations and pre-configured business content available only with us
- Make sure the end users get the best UX and performance



OVERVIEW

OUR PACKAGES

Package 0: IdM landscape setup

Package 1: Standard base

Package 2: Extended base

Package 3: Additional source

Package 4: Complex source/target

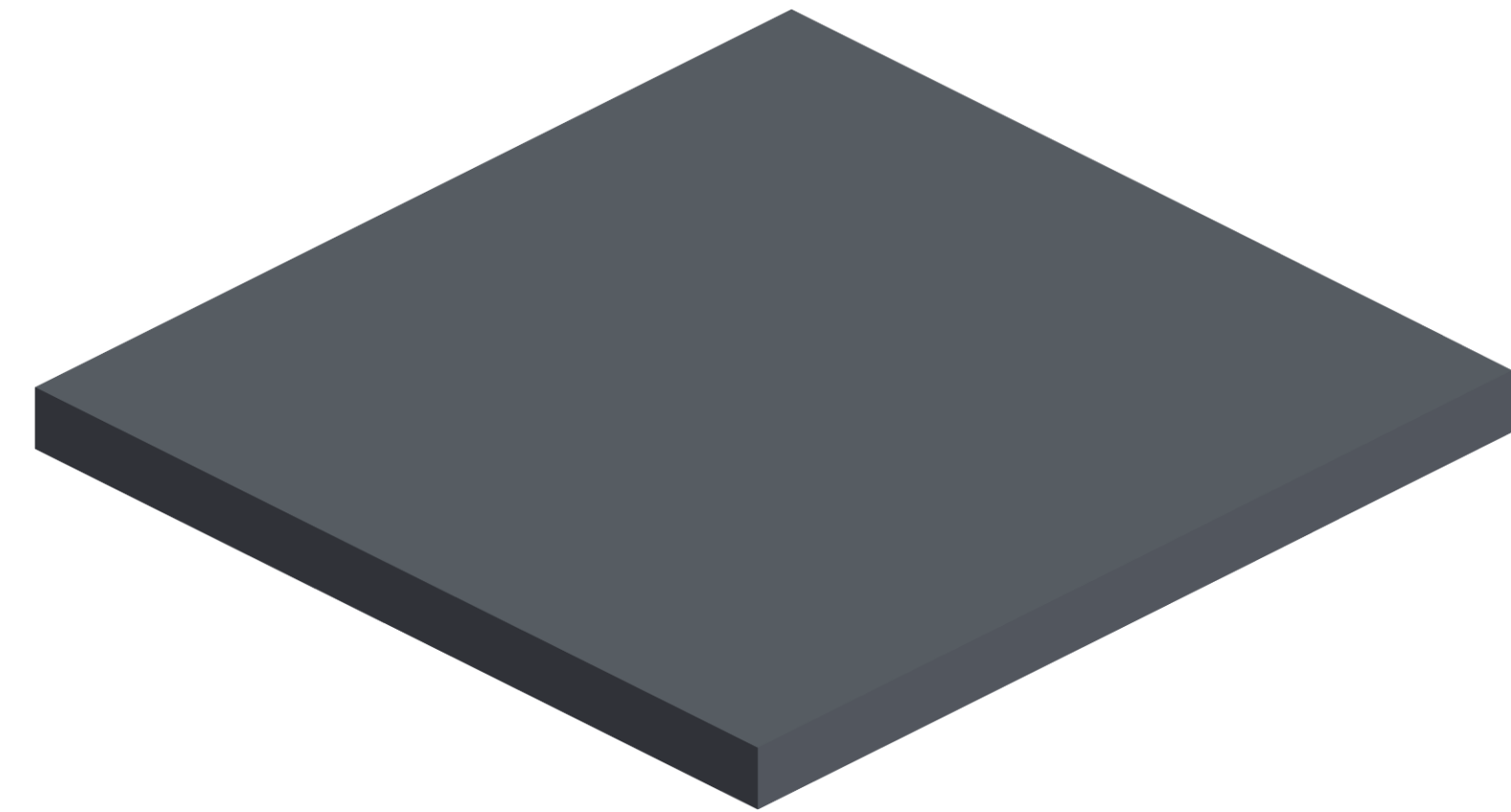
Package 5: SAP Access control integration



IDM LANDSCAPE SETUP

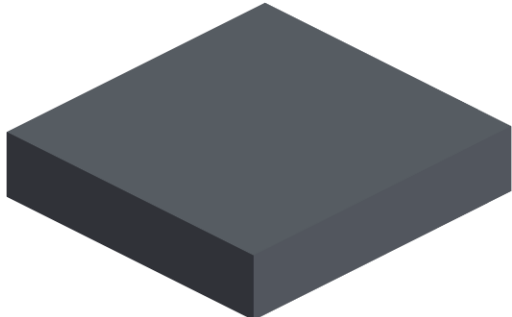
PACKAGE 0: SCOPE

- Determine system landscape and provide sizing based on expected application load
- Run the installation procedure for
 - IdM runtime
 - IdM core
 - IdM user interface
 - IdM Eclipse development tools
 - Virtual Directory Server
- Perform initial configuration
- Import provisioning framework packages
- Repeat the steps on Quality and Production system



IDM LANDSCAPE SETUP

PACKAGE 0: TIMELINE



Determine system landscape/sizing

 2 days

Install DEV system

 4 days

Install Q system

 2 days

Install PROD system

 2 days

Go-Live

10 working days 

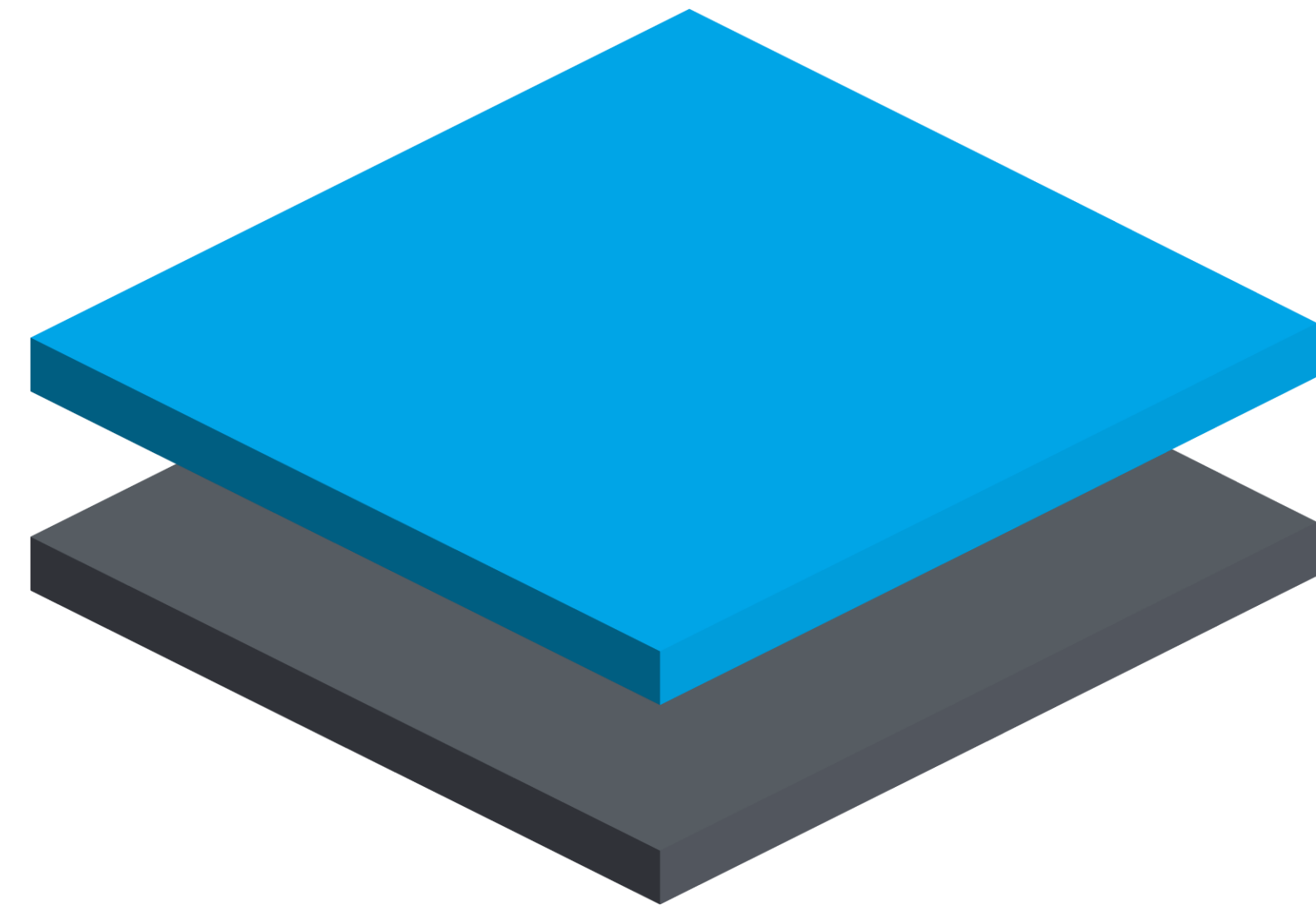
WEEKS



STANDARD BASE

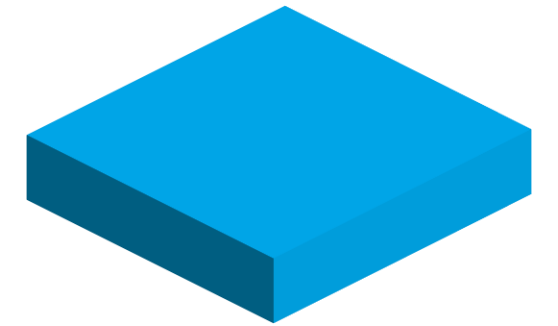
PACKAGE 1: SCOPE

- Reading employee master data from one selected source system
- Provisioning to two selected target systems
- Implement user ID harmonization
- Build optimized role structure
- Automatic authorization assignments based on customer pre-defined rules
- Multi-step approval framework for additional access requests
- Standard product e-mail notifications



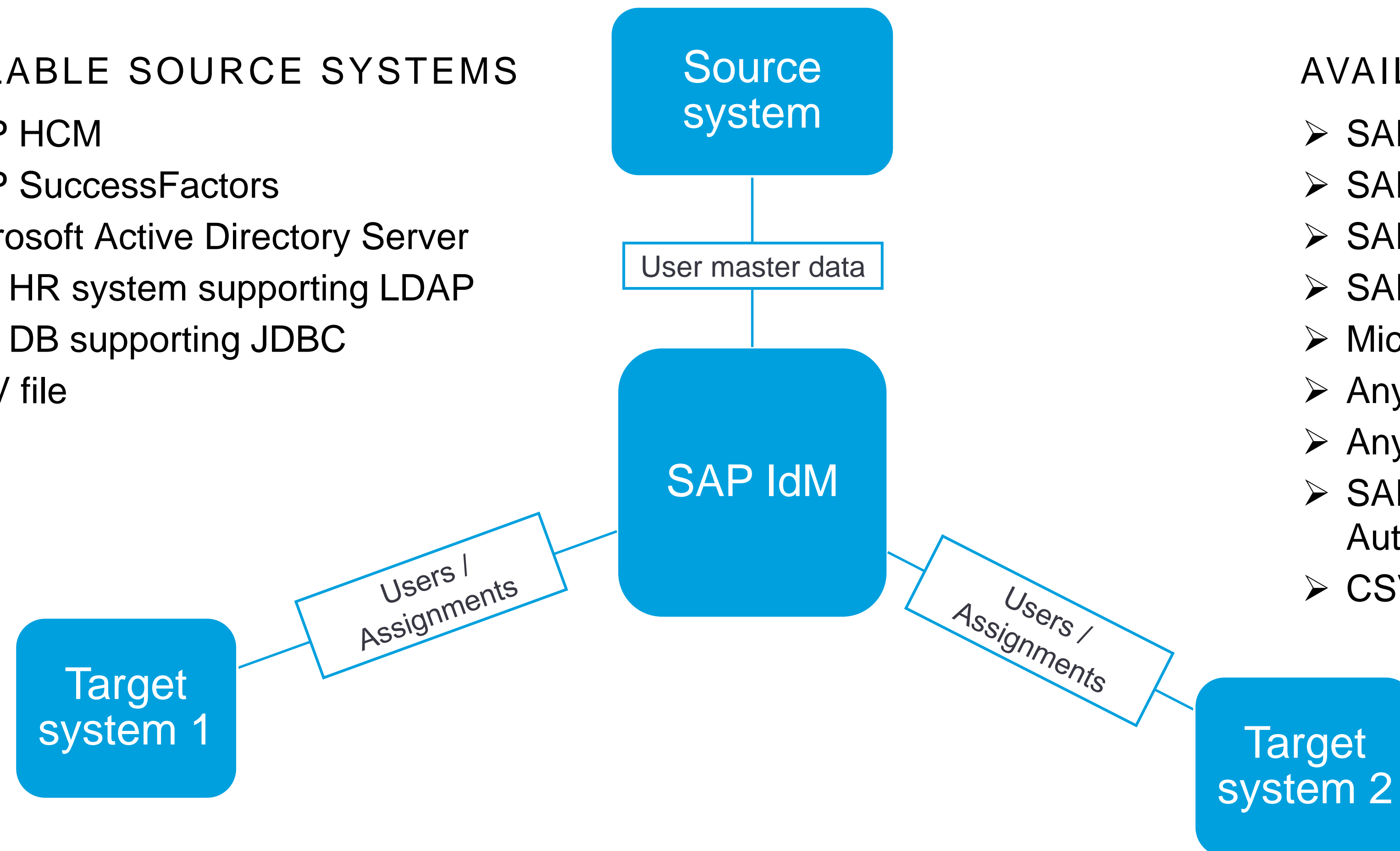
STANDARD BASE

PACKAGE 1: SOURCE/TARGETS



AVAILABLE SOURCE SYSTEMS

- SAP HCM
- SAP SuccessFactors
- Microsoft Active Directory Server
- Any HR system supporting LDAP
- Any DB supporting JDBC
- CSV file

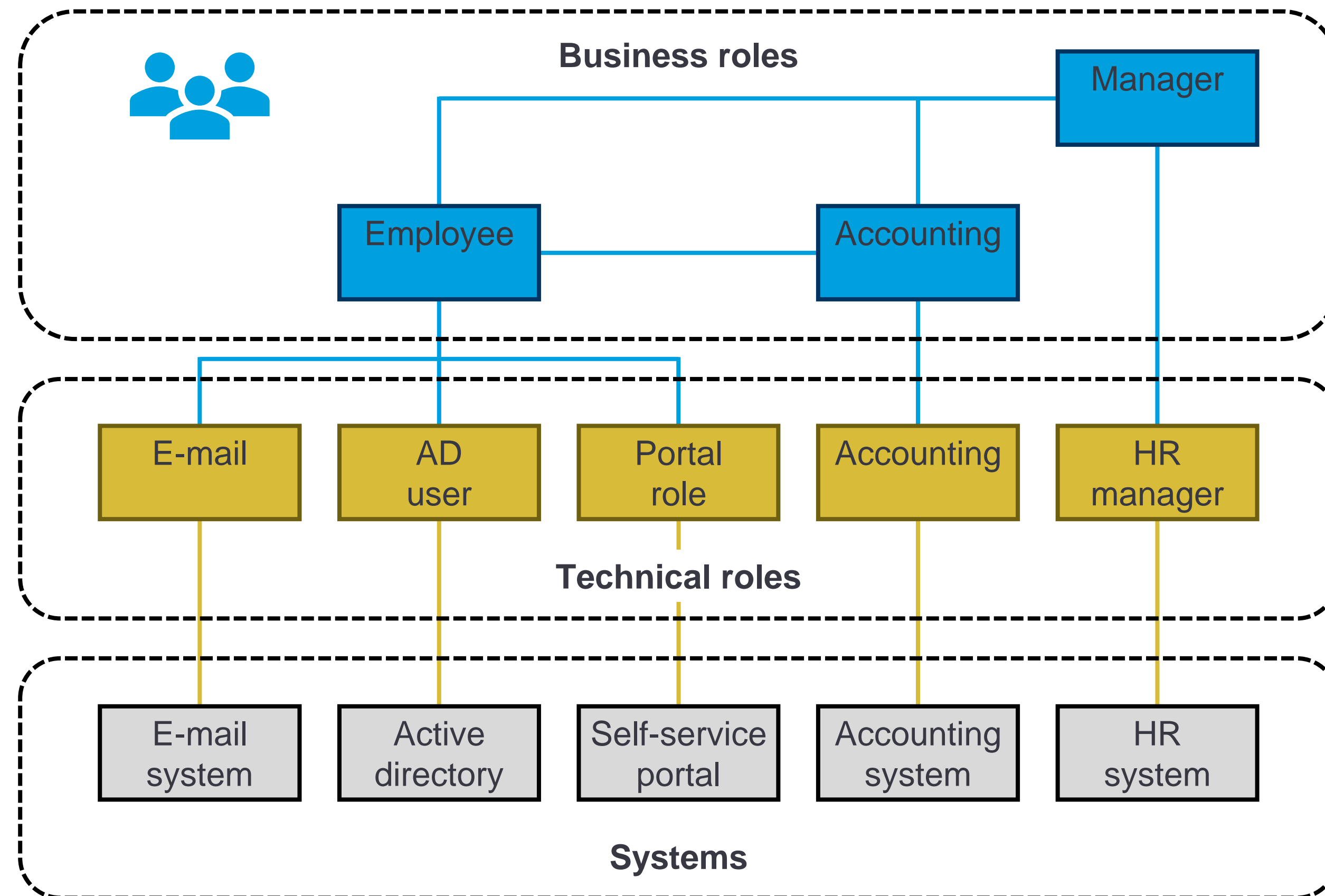
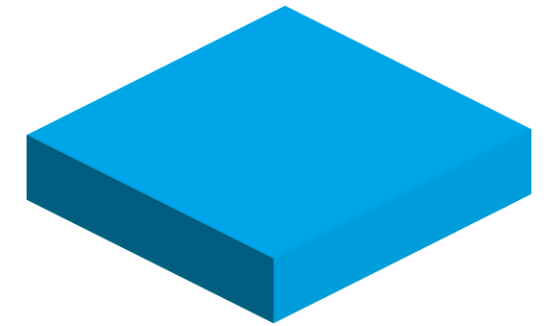


AVAILABLE TARGET SYSTEMS

- SAP AS ABAP
- SAP AS JAVA
- SAP HANA
- SAP SuccessFactors
- Microsoft Active Directory Server
- Any DB supporting JDBC
- Any system supporting SCIM
- SAP Cloud Platform – Identity Authentication Service
- CSV file

STANDARD BASE

PACKAGE 1: BUSINESS ROLES



OPTIMIZED BR STRUCTURE

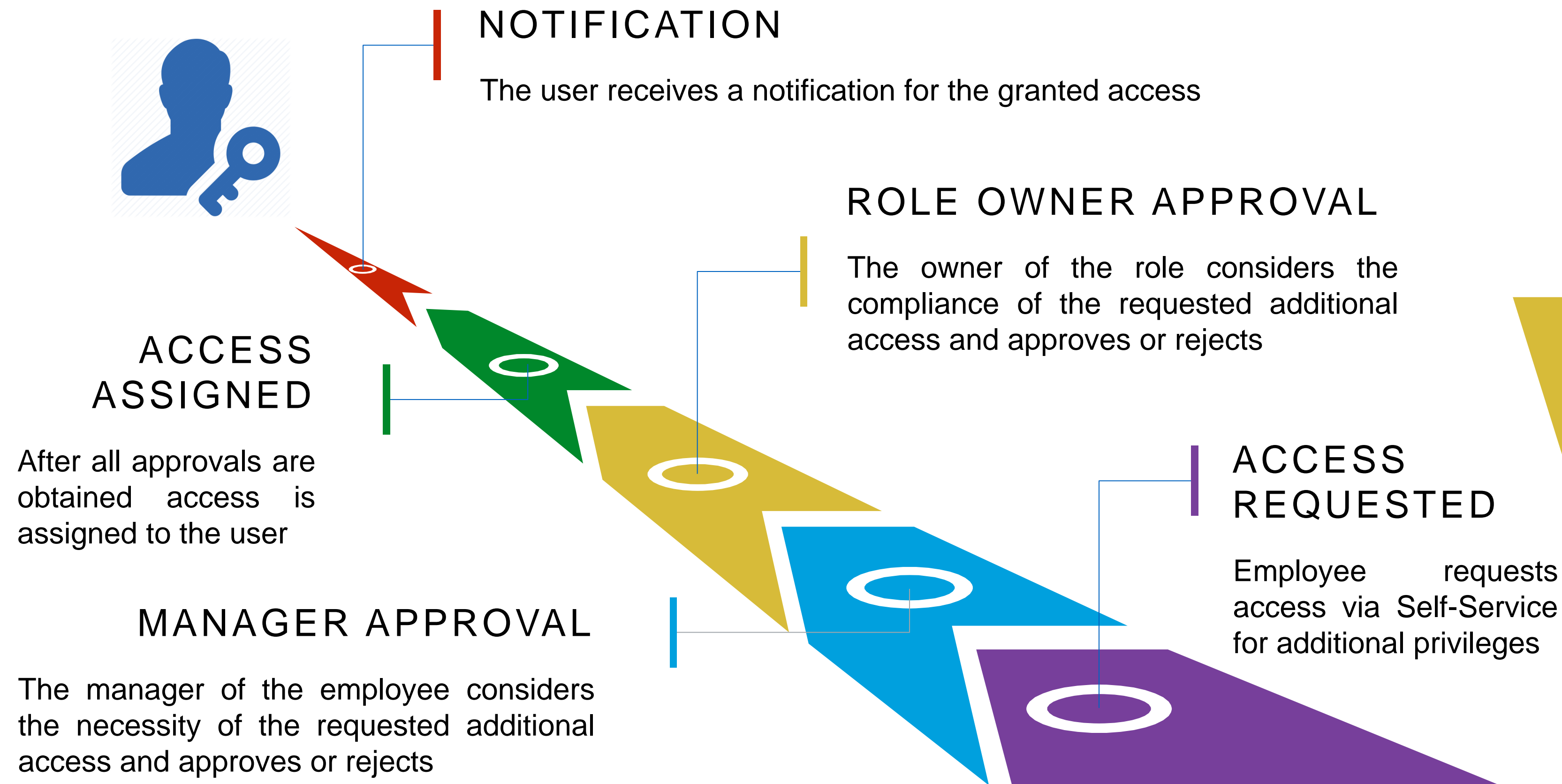
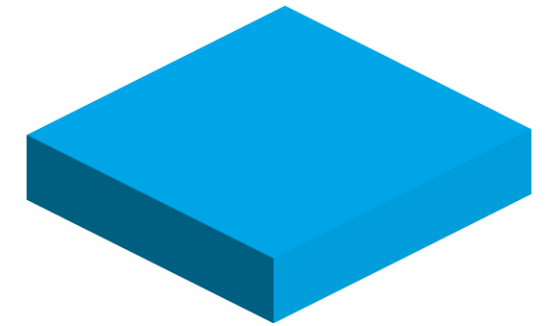
- Define a basic Business Role for every employee
- Build inheritance in Role structure
- Use context to reduce the number of maintained Business Roles

AUTOMATIC ROLES

- Rule is applied automatically once user attribute(s) are updated
- Rule-based assignment or removal of roles or privileges
- Maintenance of rules based on the standard SAP IdM Dynamic Group maintenance

STANDARD BASE

PACKAGE 1: WORKFLOW



Multi-steps workflows

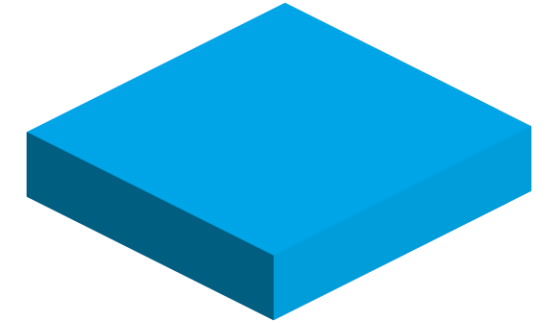
One step: Manager approval

Two steps: Manager & Role owner approval

Three steps: Manager & Role owner & Additional list of approvers

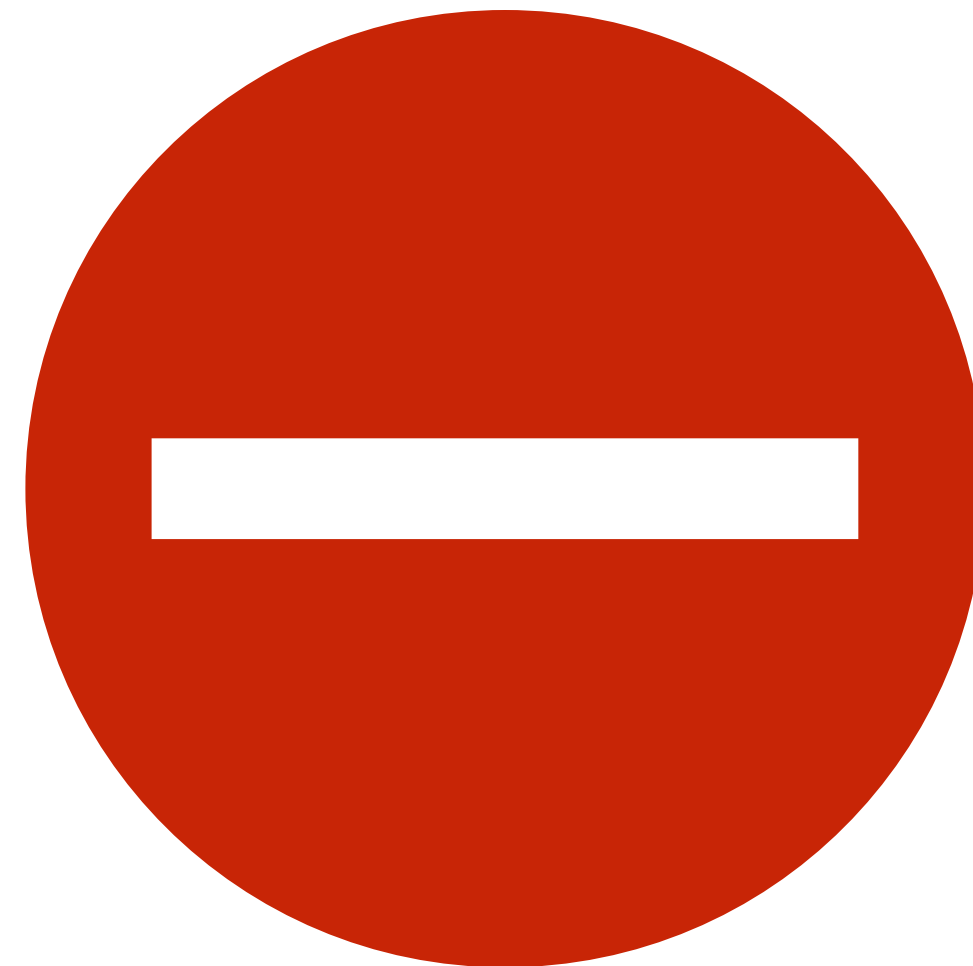
STANDARD BASE

PACKAGE 1: OUT OF SCOPE



TECHNICAL DELIVERY

- Changes to the SAP Standard interfaces
- Changes to the SAP Standard query for data extraction from SAP HCM
- Integration between SAP IdM and SAP Access Control
- Complex non-standard scenarios (e.g. Mass user operations, enhanced self-service requests, etc.)
- Support of HR actions other than Hire, Terminate and Position Change (just add/remove access)
- Active Directory password hook

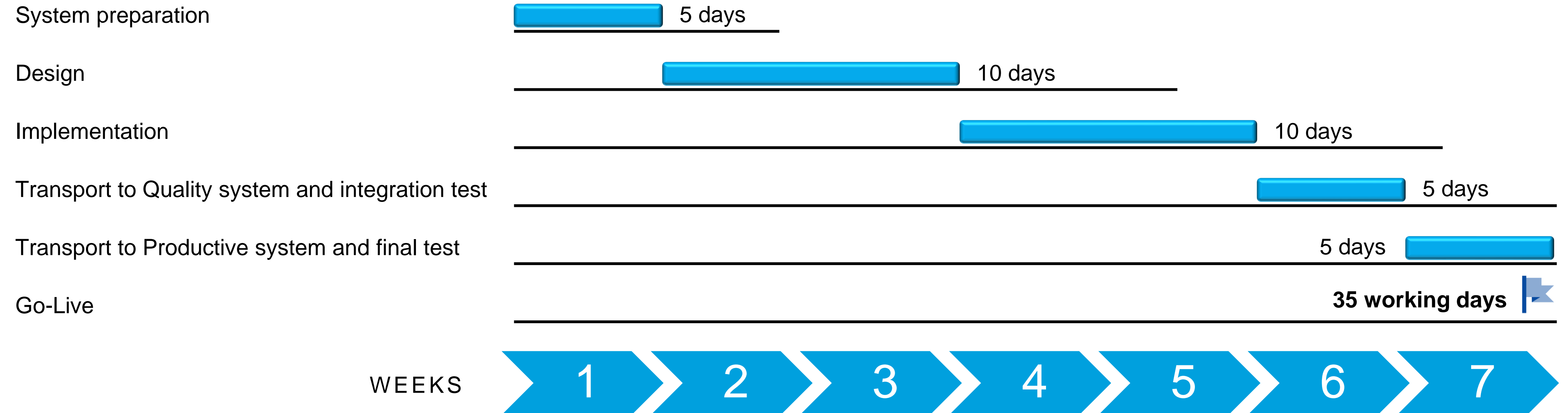
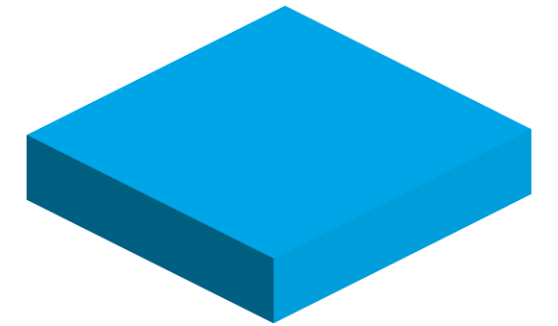


SERVICE DELIVERY

- Additional mapping of user attributes mapping between connected systems
- Customizing of password self-service
- Optimization and simplification of organizational structure
- Definition of additional rules for automated authorization assignment
- Definition of custom approval workflow
- Custom web UI's

STANDARD BASE

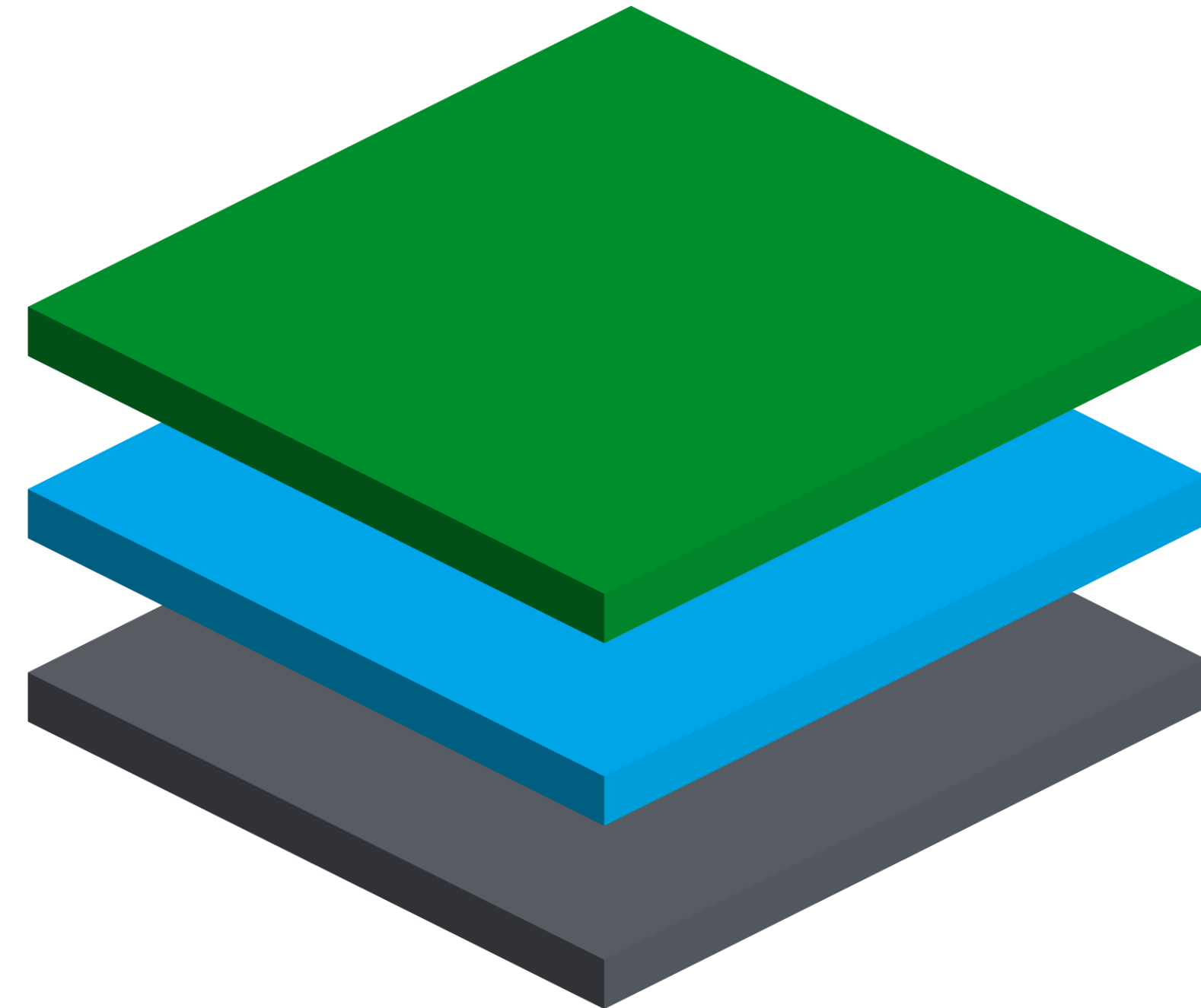
PACKAGE 1: TIMELINE



EXTENDED BASE

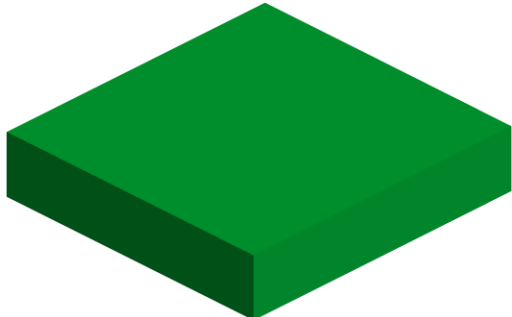
PACKAGE 2: SCOPE

- Connect and integrate additional target systems, which could be:
 - Same type of already connected systems (e.g. SAP ABAP) – up to 5 systems
- OR
- One standard system supported by SAP IdM
- Implement attribute mapping between connected systems and IdM
- Run initial load from connected systems
- Implement user ID harmonization
- Change role structure to incorporate new technical authorizations (privileges)
- Adapt automatic authorization assignments rules



EXTENDED BASE

PACKAGE 2: TIMELINE



Integration design



Implementation



Transport to Quality system and integration test



Transport to Productive system and final test



Go-Live



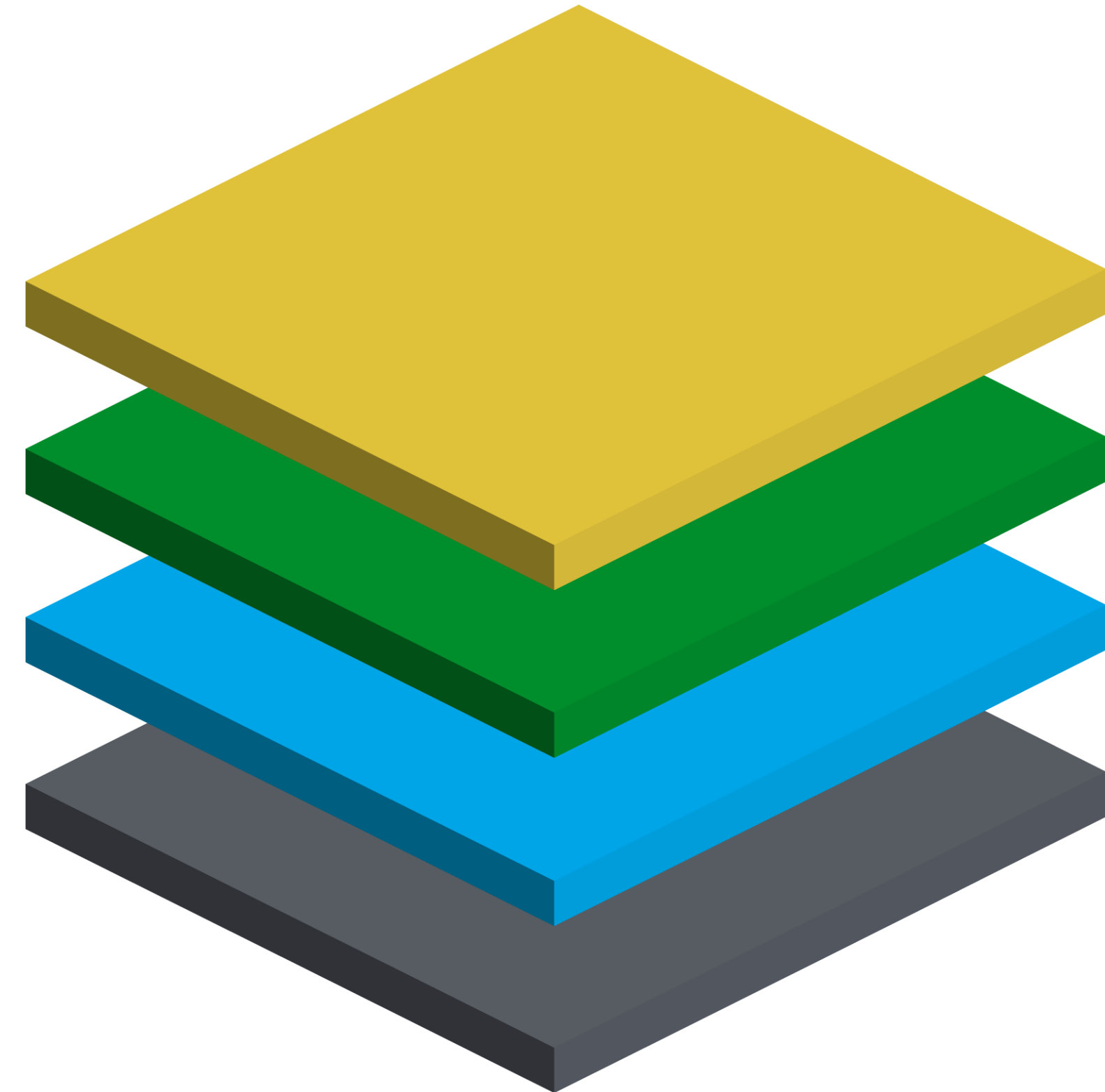
WEEKS



ADDITIONAL SOURCE

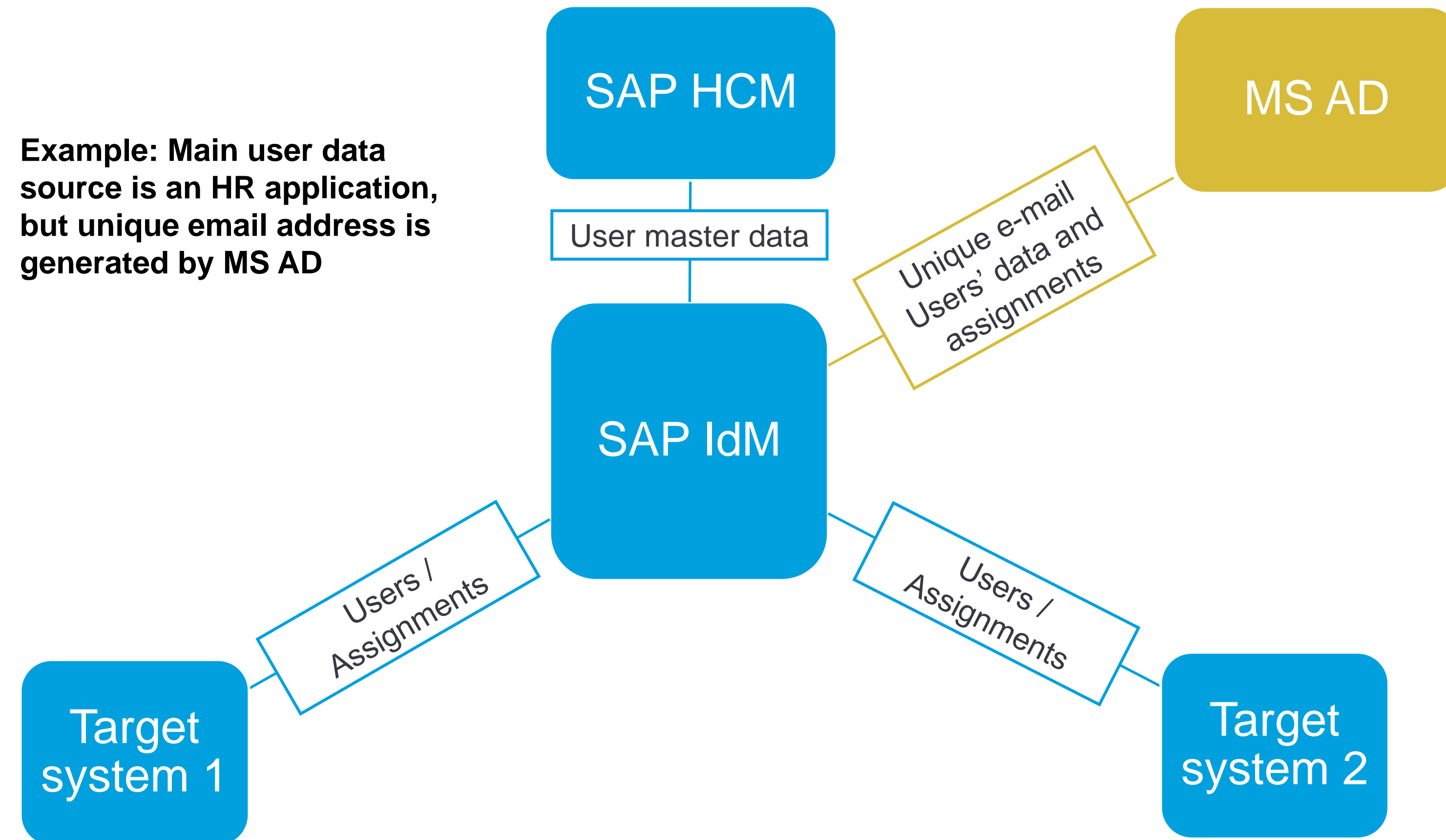
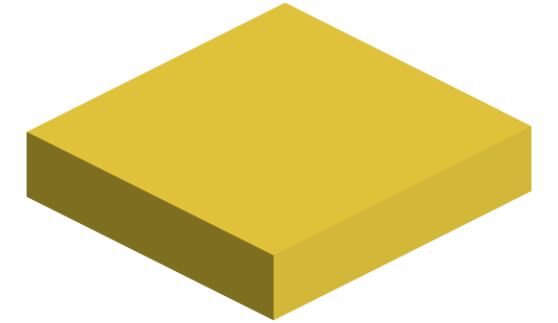
PACKAGE 3: SCOPE

- Connect and integrate one additional simple source system which brings one or more attributes to the user account
- Implement attribute mapping between connected system and IdM
- Configure defined attribute(s) to be leading from connected system



ADDITIONAL SOURCE

PACKAGE 3: ADDITIONAL SOURCE

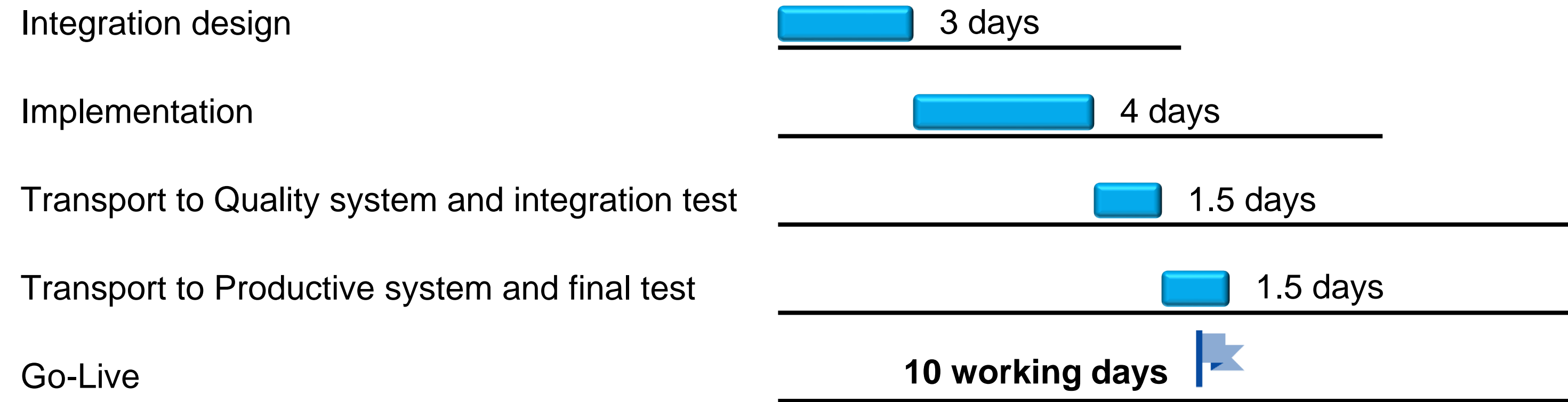
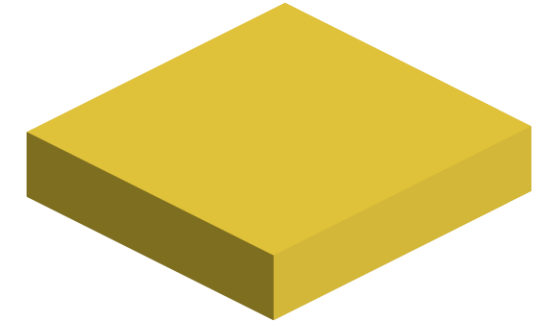


AVAILABLE ADDITIONAL SOURCE SYSTEMS

- SAP HCM
- SAP SuccessFactors
- Microsoft Active Directory Server
- Any HR system supporting LDAP
- Any DB supporting JDBC
- CSV file

ADDITIONAL SOURCE

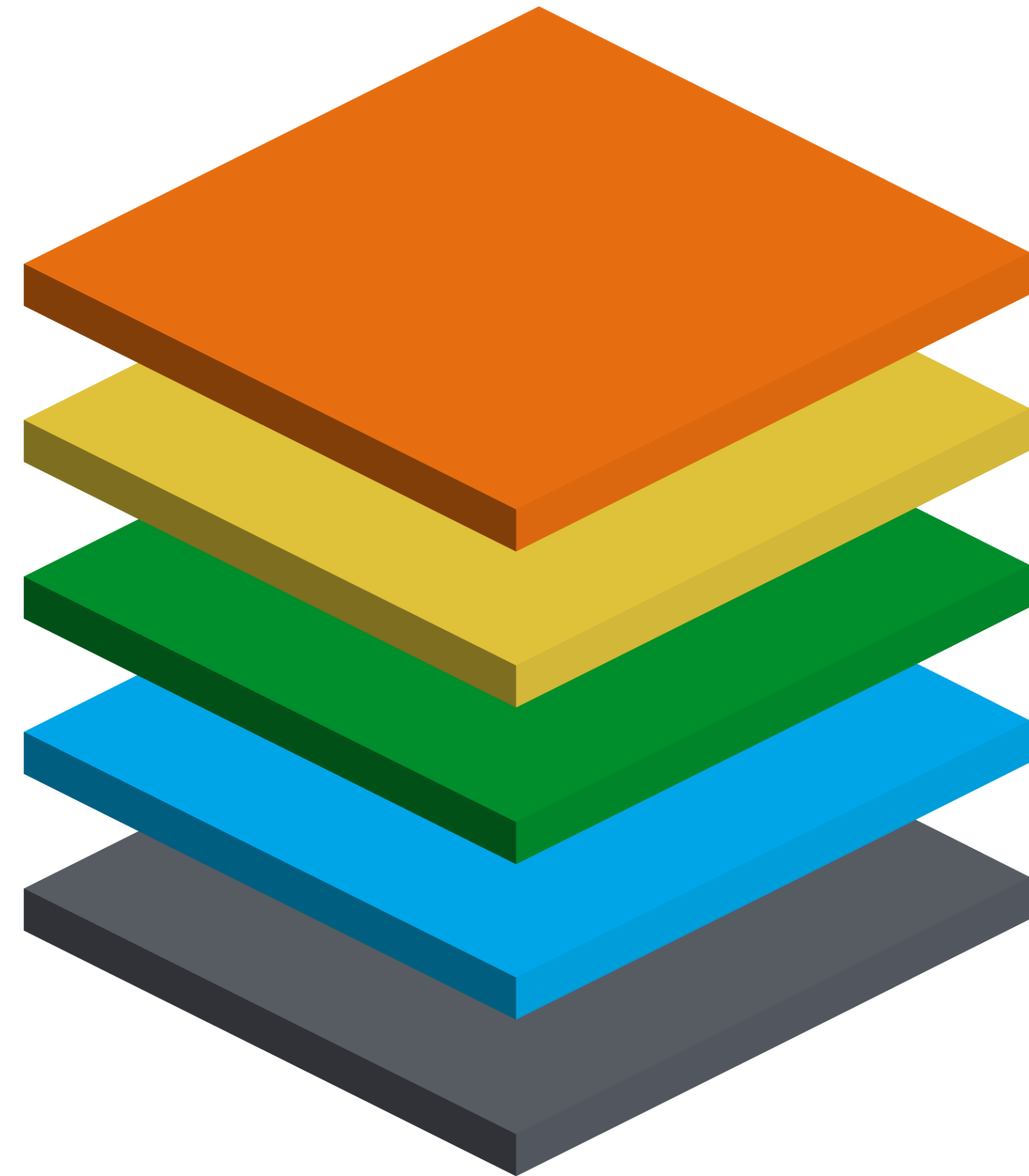
PACKAGE 3: TIMELINE



COMPLEX SOURCE/TARGET

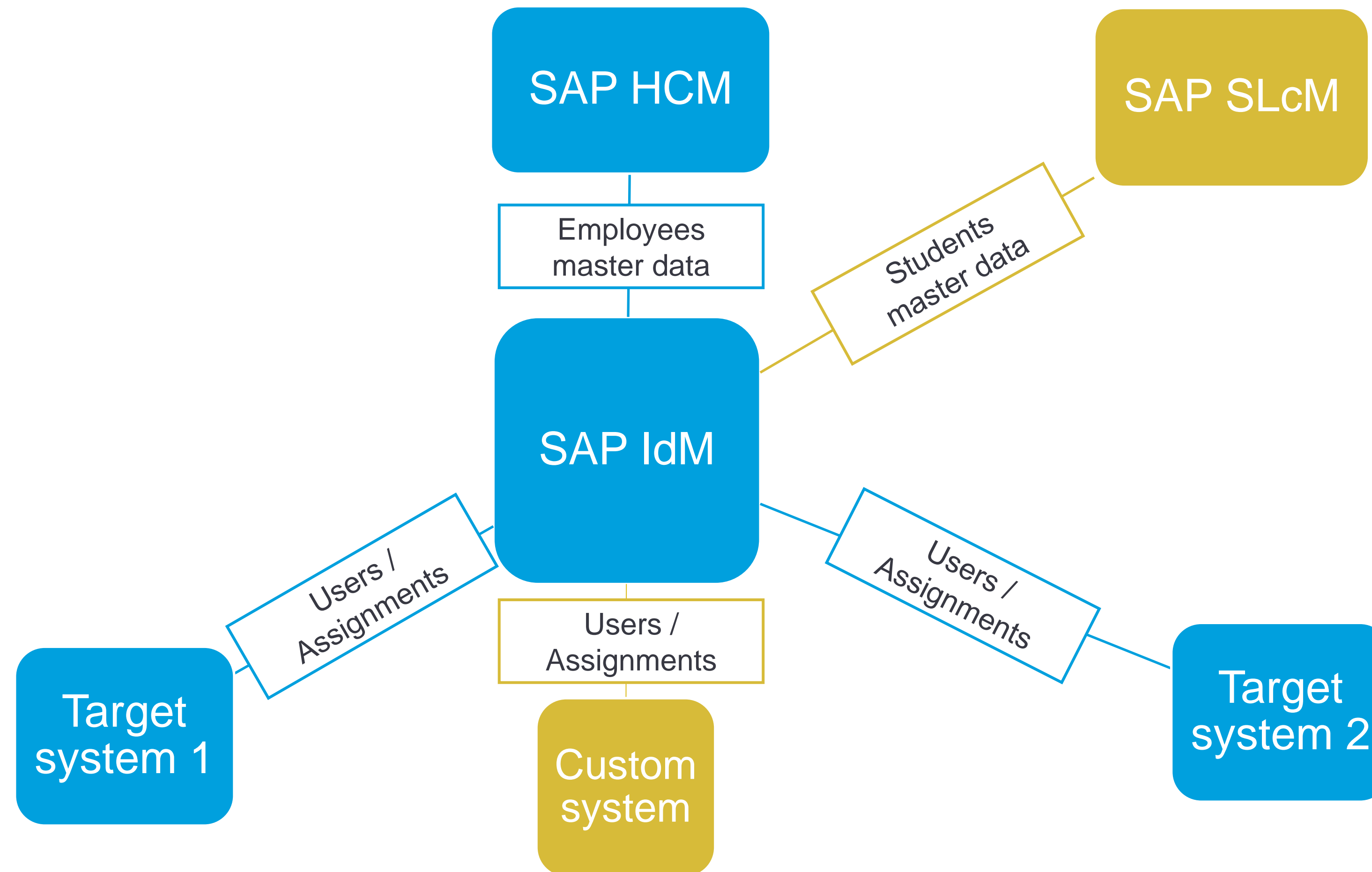
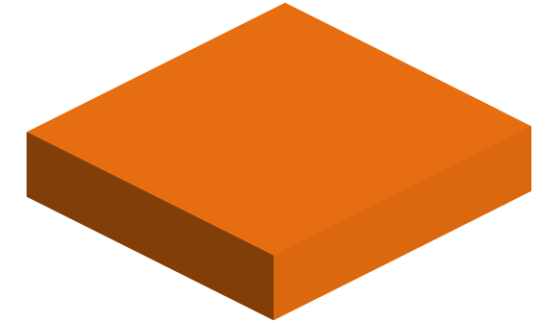
PACKAGE 4: SCOPE

- Connect one additional complex source/target system for entirely new user type group
- Implement processes for user accounts synchronization for the new source/target system
- Implement attribute mapping between connected system and IdM
- Implement user ID harmonization for the new system
- Change or extend role structure to incorporate new user account type and technical authorizations (privileges)
- Adapt automatic authorization assignments rules



COMPLEX SOURCE/TARGET

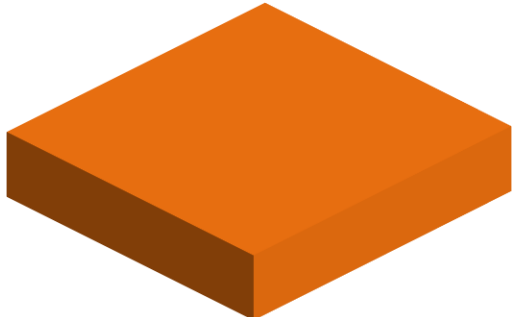
PACKAGE 4: COMPLEX SOURCE/TARGET



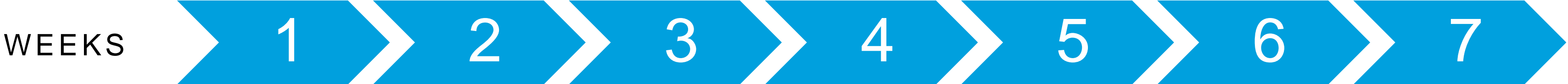
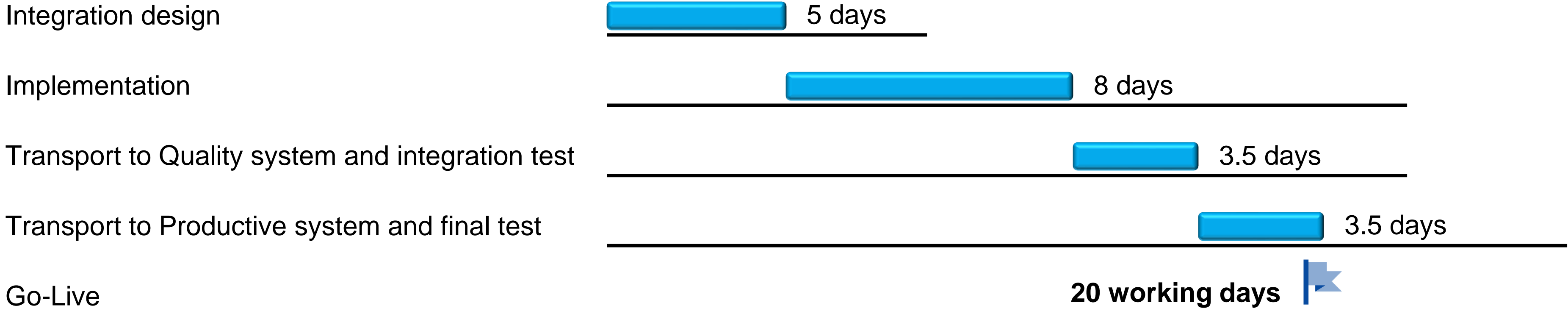
AVAILABLE COMPLEX SOURCE/TARGET SYSTEMS

- SAP SLcM
- Any custom application which keeps record for different user types (group)

COMPLEX SOURCE/TARGET



PACKAGE 4: TIMELINE



SAP ACCESS CONTROL INTEGRATION

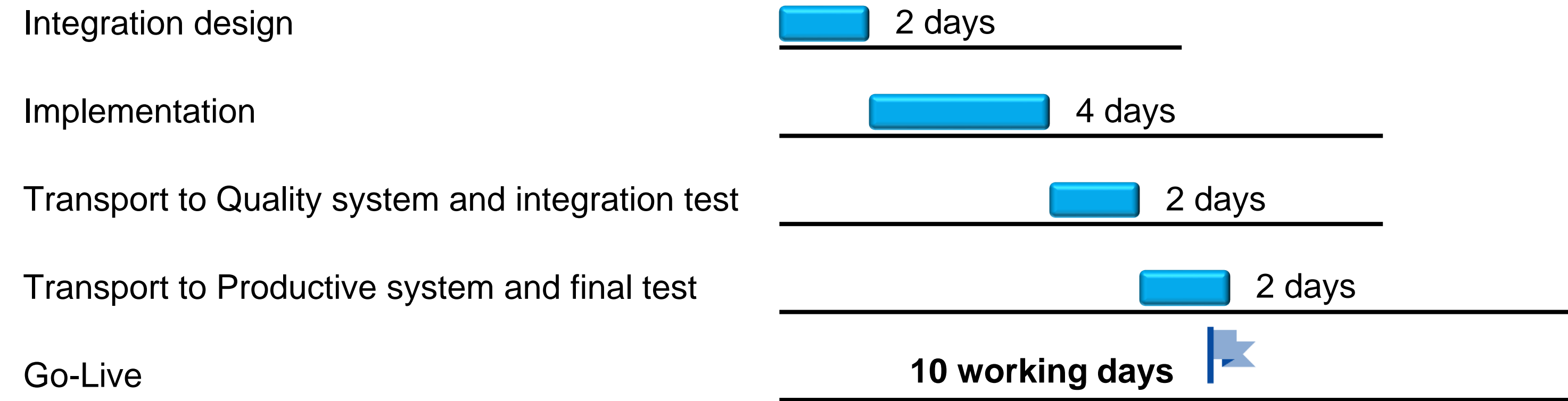
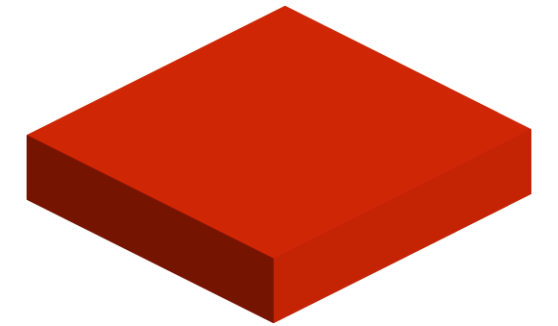
PACKAGE 5: SCOPE

- Connect SAP Access Control to SAP IdM
- Implement privilege grouping in SAP IdM
- Change approval process to include requests to SAP Access control for segregation of duties and compliance checks
- Change approval process to handle the SAP Access Control response, based on which, provisioning may be started or skipped



SAP ACCESS CONTROL INTEGRATION

PACKAGE 5: TIMELINE



PRICING

BE ROIABLE

- Package 0: IdM landscape setup – 15 000 € / 18 000 \$
(or FREE if combined with Package 1)
- Package 1: Standard base – 83 000 € / 99 600 \$
- Package 2: Extended base – 30 000 € / 36 000 \$
- Package 3: Additional source – 15 000 € / 18 000 \$
- Package 4: Complex source/target – 45 000 € / 54 000 \$
- Package 5: SAP Access control integration – 15 000 € / 18 000 \$

Every investment deserves a return. Led by this principle we design all our products and services to be ROIABLE.

AND THERE IS MORE...



Check some cool SAP IdM Add-ons available
only with us...



IDM ADD-ONS

STATE OF THE ART SOLUTIONS FOR YOUR SAP IDM LANDSCAPE

Authorization matrix

Take full control over the business roles

Monitoring tool

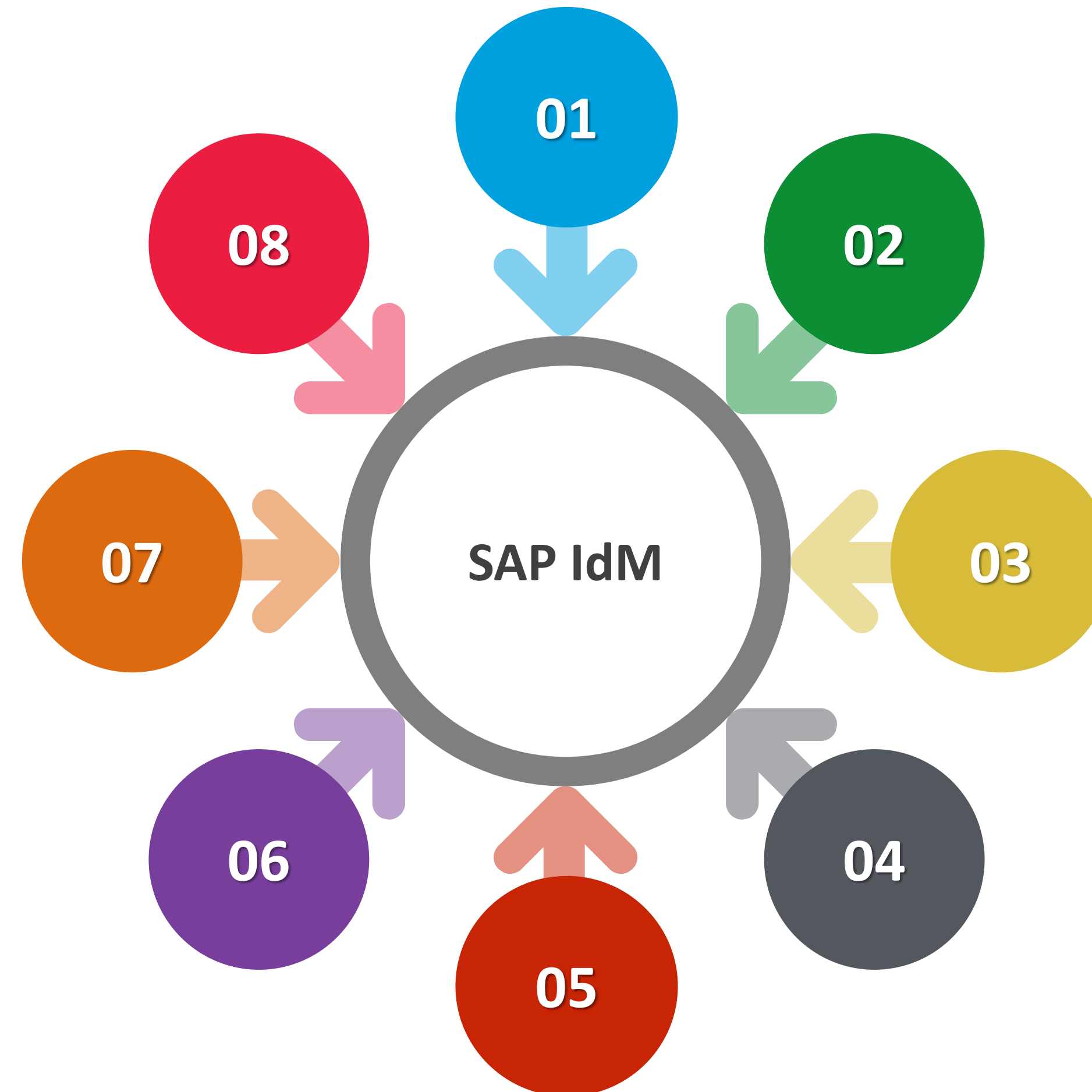
Track critical KPIs in real time and act before things go wrong

MUDA

Perform securely mass user/access actions

Externals cockpit

Handle centrally all external users



Password self-service

Improve the password change and reset process

Integrity check

Ensure consistency across all connected systems

Workflow connector

Boost your workflow capabilities with SAP Cloud Workflow or SAP BPM

WS connector

Connect any system supporting SOAP protocol



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